

# JOB DESCRIPTION

## Service & Small Works Engineer

SALARY UP TO £35,000 D.O.E. | FULL TIME | PERMANENT | 40 HOURS  
MONDAY TO FRIDAY | OVERTIME AND CALLOUTS AVAILABLE

### ABOUT US

PFS Security Systems Ltd is a family owned security company.

Established in 1989, we have continued to expand to become one of the major NSI Gold approved professional security system installers in the South West; providing security solutions to Swindon, Oxford, Reading, Newbury, Bath, Bristol, Gloucester, and the surrounding areas.

As a family and close-knit business, our domestic and commercial customers enjoy a consistent security service on a personal level.

Since PFS was founded, we have built up an excellent reputation based upon our customer support and high quality, reliable systems which are tailored to each property's requirements at a competitive price.

### ROLE OVERVIEW

This is a field-based engineering role carrying out preventative maintenance, callouts and small works of electronic security systems.

### MAIN DUTIES

- Working within, and adherence/compliance to, all Health & Safety standards, PFS quality system procedures and NSI engineering standards
- Servicing and maintaining electronic security systems
- Takeovers, callouts and upgrades to electronic security systems
- To advise clients of any compliance issues, upgrade opportunities and recommendations
- To manage tasks via mobile and emails
- To report regularly and concisely to service co-ordinators
- To provide after-hours callout via a rota system
- Any other related works the company deems relevant to the position

### SKILLS REQUIRED

- Health & Safety training records
- At least two years working as an Engineer
- Proven background through an apprenticeship or similar qualification
- Relevant sector experience/qualifications
- Full UK driving licence
- Must be able to pass a CRB/DBS check

### ABOUT YOU

- IT hardware/software experience/qualifications
- Pro-active problem-solving abilities
- Able to work alone or as part of a team
- Excellent communication skills
- Excellent time keeping
- Strong customer service skills
- Ability to train/inspire/mentor apprentices

### BENEFITS

- Competitive salary based on experience/qualifications
- Competitive annual holiday allowance
- Auto-enrolment pension
- Vehicle provided
- Phone/laptop/tablet provided
- Callout allowance provided
- Career progression opportunities

### READY TO APPLY?

Send your most recent up-to-date CV and supporting Cover Letter to [admin@pfssecurity.co.uk](mailto:admin@pfssecurity.co.uk)